

Microsoft Dynamics GP Receivables Management

Easily manage your customer accounts

Microsoft Dynamics GP Receivables Management provides you with ultimate control over your accounts receivable. By automating the processes you use to manage your sales made on account, Dynamics GP Receivables Management helps you to track and manage invoices, process receipts, and analyze customer activity while lowering overhead costs.

Enhance service levels and increase retention with customized information, history, and notes that are easily accessible when working with customers.

Transaction History — Straightforward Transaction Entry

- Rapidly enter data, while flexibly handling all inevitable exceptions that arise.
- Quickly locate invoices using either customer ID or invoice number to see which payments will be applied during cash receipts entry.
- Easily record and track checks returned due to insufficient funds, providing efficient and accurate management of the affected accounts. Marking a check “NSF” displays the option to post an NSF charge to that customer’s account.



- 1 Store a complete transaction history.
- 2 Track customers.
- 3 Manage invoices.
- 4 Print statements.
- 5 Conduct detailed customer inquiries.
- 6 Process efficient cash receipt.
- 7 Analyze customer activity.

Swift, efficient transaction entry with numerous visual identifiers help users find pertinent information.

= exact

And it all comes together.



- Easily void invoices for any reason while maintaining a complete, accurate audit trail of every voided transaction.
- Void invoices with a single mouse click – Dynamics GP Receivables Management updates the customer record, marking all reversing entries automatically.
- Accommodate virtually any numbering scheme – without conforming to a predetermined, rigid structure – with a flexible, user-definable, alphanumeric document number.

Customer Information — Capture All Your Customer Information Quickly and Easily

- Define an unlimited number of addresses per customer.
- Add “notes” to customer and transaction records, recording specific “action items,” like collection call follow-ups, for each customer.
- Record important information unique to your business with user-definable fields.
- Automatically calculate the average days taken by specific customers to pay, providing better information to manage your customer accounts.
- Designate posting accounts per customer, providing flexibility to post to the General Ledger as you wish.
- Define history options such as calendar period, fiscal period, transaction and distribution history, for each customer; keep extensive histories for large customers while summarizing histories for others.
- Group customers in statement cycles, to increase statement processing efficiency, regulate cash flow and improve customer service.

The screenshot shows the 'Customer Maintenance' window for Customer ID 100, Intel Corporation. The window is divided into several sections:

- Customer Information:** Customer ID (100), Name (Intel Corporation), Short Name (100), Statement Name (Intel Corporation).
- Address Information:** Address ID (ADDRESS1), Contact (Bobbi Myrick), Address (2200 Tasman Boulevard, Building 127, Suite 101), City (Santa Clara), State (CA), ZIP Code (95055), Country Code (USA), Country (USA).
- Shipping Information:** Ship To (ADDRESS1), Bill To (ADDRESS1), Statement To (ADDRESS1), Salesperson ID (NW01), Territory ID (NORTHWEST), Type (User-Defined 2).
- Payment Information:** Comment 1 (Fast Payers), Comment 2, Trade Discount, Payment Terms (02), Discount Grace Period, Due Date Grace Period, Price Level.
- Phone and Fax Information:** Phone 1 ((650) 867-5555 Ext. 0000), Phone 2 ((000) 000-0000 Ext. 0000), Phone 3 ((000) 000-0000 Ext. 0000), Fax ((408) 867-2401 Ext. 0000).
- Other Fields:** UPS Zone, Shipping Method (01), Tax Schedule ID (SJCITY), Ship Complete Documents (checkbox).

Customer maintenance provides instant access to customer details for improved customer service.

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